

GOVERNMENT OF KERALA

DEPARTMENT OF LEGAL METROLOGY

CITIZEN'S CHARTER

“A customer is the most important visitor on our premises. He is not dependent on us; We are dependent on him. He is not an interruption of our work; He is the purpose of it. He is not an outsider of our business; He is part of it. We are not doing him a favour by serving him. He is doing us a favour by giving us the opportunity to do so”.

Mahatma Gandhi

KERALA LEGAL METROLOGY DEPARTMENT
CITIZEN'S CHARTER

PREFACE

Department of Legal Metrology was formerly known as Weights and Measures Department. India is a member country of OIML (International Organization of Legal Metrology) and as per their recommendations the term Legal Metrology emerged which means that part of metrology which treats units of weight and measurement and method of weighing and measuring instruments in relation to the mandatory, technical and legal requirements which have the object of ensuring public guarantee from the point of security and accuracy of the weightings and measurements. The department comes under the portfolio of the Revenue ministry. The main duties and functions of the department are to enforce the Legal Metrology Act, 2009 and allied Rules in relation to weights and measures. The prime objective of the Department is to maintain uniformity and accuracy in all weights and measures used by traders in production, trade and commercial transactions within the ambit of various provisions of the aforesaid Act with a view to safeguard the interest of the consumers.

This charter aims at bringing the details of services offered by this department. Few other objectives of the charter are

- *To place before the public an overview of the Department
- *To inform the citizens about the kinds of services provided by the Legal Metrology Department
- *To inform about the eligibility criteria to the citizens to avail the services

This booklet also incorporates the rights of the citizens under RTI Act 2005 and Kerala State Service Act 2012. It is hoped that the measures suggested in this booklet would result in effective hassle free implementation of various services offered by the Department in the State and enable the eligible citizen to get their entitlements under Legal Metrology Act 2009 and Rules made there under.

Contents

	Page
1. Organisational set up of the Department	6-7
2. Vision, Mission, Goal	8-9
3. Act and Rules	10
4. Functions of the Department	11-12
5. Other services	13
6. Staff pattern	14-15
7. Department set up for Right to Information Act,2005	16-23
8. Services ensuring consumer protection	24
9. Redressal of complaints	25
10. Kerala State Service Act 2012	26-27
11. Address and phone numbers for the redressal of consumer complaints	28-33
12. Offences	34
13. Offences and penalties	35-36
14. Compounding fee for various offences	37
15. Classification of weights and measure	38
16. Verification fee	39-47
17. Information to consumer	48

Organisational set up of the Department

- | | |
|--|---|
| 1. Minister: | Shri. P. Thilothaman
Dept. of Food, Civil Supplies and Legal Metrology
Govt. Secretariat
Thiruvananthapuram |
| 2. Secretary: | Smt. Mini Antony IAS
Secretary
Dept. of Food, Civil Supplies and Legal Metrology
Govt. Secretariat
Thiruvananthapuram |
| 3. Head of the Department: | Shri.Mohammad Iqbal IPS
Controller, Department of Legal Metrology
Vikas havan, Thiruvananthapuram |
| 4. Joint Controller | Smt. R.Reenagopal,
Department of Legal Metrology
Vikas Bhavan, Thiruvananthapuram |
| 5.Regional Level Officers | |
| South zone
(Thiruvananthapuram,Kollam,Alappuzha,
Pathanamthitta,Kottayam Districts.) | Deputy Controller,
Legal Metrology Department,
Mangalasseri lane, Kaimanam
Thiruvananthapuram. |
| Central zone
(Ernakulam,Palakkad
Idukki,Thrissur Districts.) | Deputy Controller,
Legal Metrology Department,
Legal Metrology Bhavan
Kakkanad,Ernakulam. |

North zone
(Malappuram,Kozhikode,Wayanadu,
Kanannur,Kasaragod Disrticts)

Deputy Controller,
Legal Metrology Department,
Civil Station,
Kozhikode.

6.Disrtict Level Office Head

Assistant Controller,
Legal Metrology Department,
District Head Quarters.

In all Districts, Flying Squad Assistant Controllers are functioning in addition to the District level Assistant Controllers. One Assistant Controller office is functioning in the Controller office, Thiruvananthapuram named as Assistant Controller (Head Quarters) having jurisdiction all over Kerala. One Assistant Controller office is functioning for the Net Content verification of packaged commodities and one Assistant Controller office is functioning at Central Laboratory both at Legal Metrology Bhavan, Kakkanadu, Ernakulam.

7. Taluk Level Offices.

Senior Inspector and Inspector offices are functioning in taluk level. Senior Inspector offices are functioning only at taluks which are district head quarters. In addition to this, at Kozhikode Ernakulam and Thiruvananthapuram three Senior Inspector offices are functioning for the verification and stamping for Autorickshaw fare meters and one Senior Inspector office is functioning at Ernakulam for the calibration of vehicle tank.

Inspector offices are functioning in taluk level. In addition to this, Inspector offices designated as Circle 2 Inspector Offices are functioning at District head quarters and taluks where the workload exceeds a particular limit. Also two inspector offices are functioning at Ernakulam exclusively for the calibration of vertical storage tanks.

The Department has a vigilance wing at the Head Quarters level to examine the complaints received from the public against the functioning of any of the offices/officers of the department.

Vision

“No more No less”.

Ensure that the consumer should get right quantity of commodities for the money he spends.

Motto

The main motto of the department is to protect the interest of the ultimate consumer to ensure the availability of the commodities, either in packaged form or not, in correct weight/ measure or number they paid for/contracted for.

Mission

The Legal Metrology Department is determined to eliminate all mal practices in all the field of weights and measures so as to protect the consumers from the unscrupulous traders and to check charging of a price higher than marked price in all packaged commodities as required under the Legal Metrology Act 2009 and Legal Metrology (Packaged Commodities) Rules, 2011.

Goal

The following are the main goals of the department.

1. Legal Metrology department is mainly engaged in the verification and stamping of weights and measures used in the area of trade and commerce, transaction and protection, periodically as per the Rules.
2. Consumer protection.
3. To protect the interest of consumers and to ensure the availability of the commodities in correct weight/ measure/ number, they paid for.
4. To safeguard the consumer's interest by ensuring the mandatory declarations on packaged commodities by the manufacturers / packers/ importers .
5. State level establishment and certification of secondary standards and working standards.
6. Establishment of the Standards of Weights & Measures based on S I units.
7. Issue and renewal of licenses to Manufacturers, Dealers and Repairers of different types of weights and measures depending up on the statutory requirements.
8. Issue of Certificate of Registration to manufacturers/packers/importers of different types of packaged commodities

The Legal Metrology Act 2009

An Act to establish and enforce standards of weights and measures , regulate trade and commerce in weights and measures and other goods which are sold or distributed by weight, measure or number and for matters connected therewith or incidental thereto.

Based on this mother Act, the following Rules are framed, namely

- The Legal Metrology (packaged Commodities) 2011.
- The Legal Metrology (Approval of Models) Rules 2011.
- The Legal Metrology (National Standards) Rules 2011.
- The Legal Metrology(Numeration) Rules 2011.
- The Indian Institute of Legal Metrology Rules 2011.
- The Legal Metrology (General) Rules 2011

State Rule

- The Kerala Legal Metrology (Enforcement) Rules 2012

Function

1. Maintaining the accuracy and standards of weights and measures used in trade, commerce, transactions and for protections
2. To ensure that the sale of packaged commodities are as per the prescribed rules and regulations. For this the compliance of following mandatory requirements are to be observed.
 - (a) The name and address of the manufacturer/Packer/Importer.
 - (b) The common or generic name of the commodities contained in the packages.
 - (c) Net quantity contained in the package
 - (d) Month and year in which the commodity is packed.
 - (e) Retail sale price of the package inclusive of all taxes.
 - (f) Dimensions of the commodities contained in the package.
 - (g) Name, address, telephone no. and e-mail address (if available) in case of consumer complaints.
 - (h) Ensure that the consumers are received commodities in correct quantity in correct price.
3. The purity of gold purchased by the consumer can be tested at the gold purity testing laboratory at Ernakulam by remitting a prescribed fee.
4. High accuracy and precision weighing instruments are tested, calibrated and certified at the Central laboratory, Ernakulam which has got accreditation from NABL. This certificate issued from this laboratory is essential for getting 'ISO' Certificate.
5. Creating awareness about Legal Metrology Rules and regulations through different media , exhibitions, seminars, awareness campaigns etc
6. Conducting awareness campaigns among with the help of voluntary organizations, School consumer clubs, self employment organizations supported by the Government and Consumer Affairs Department.
7. To ensure the accuracy of the weights and measures as per specifications stipulated by the law.
8. Periodical verification of the weights and measures used in trade, commerce, transaction and industrial protection.
9. Verification of taxi meters.
10. Taking action and cognizance of offences for the violation of Legal Metrology Act and Rules by conducting Inspections.
11. Ensures the net content of packaged commodities at the premises of the manufacturer/packer.
12. Issuing packing registration certificates for manufactures/packers/importers.

13. Conducting awareness classes for consumers, traders and enforcement officers in the department.
14. Issuing licenses to manufacturers, dealers and repairers of weights and measures to those who are eligible and applied for.
15. Working standards which are kept at taluk/district level working standard laboratories are compared and verified with secondary standards kept at secondary standard laboratory at Ernakulam.
16. The periodical verification of secondary standards are done with reference standards which are kept at Regional Reference standard laboratory at Bangaluru.
17. Taking action against the use or keeping of non standard weight or measure or make use of any numeration otherwise in accordance with the law.
18. Equips the enforcement officers by deputing them for the statutory training as envisaged by or under the law.

Other Services

1. **Gold Purity testing Laboratory**

For the testing of purity of gold, a laboratory is functioning at Ernakulam. Consumer can approach the laboratory for testing the purity of gold they have been purchased, at the rate of Rs.5/- per gram

2. **National Accreditation for the Central laboratory**

A well equipped and NABL accrediting Secondary Standard laboratory is functioning at Ernakulam for the certification of the high accuracy weighing instruments

3. **Mobile Weigh Bridge verification Kit**

5 Nos of mobile weigh bridge verification kits are available with the department for the verification of around 900 weigh bridges in the state. User can avail the service of the kit by remitting a user fee of Rs.5000/- and verification fee of Rs.2000/-

4. **Calibration of Sphygmo manometer(BP Apparatus)**

For the calibration and certification of Sphygmomanometer (BP apparatus) a laboratory is setup at Ernakulam Central laboratory. Manufactures and dealers can do original verification of the apparatus from here.

Staff Pattern

<u>Designation</u>	<u>Number</u>	<u>Nature of job</u>
1	2	3
Controller	1	Head of the Department
Joint Controller	1	Assisting the Controller in Technical matters
Deputy Controller	3	Regional Heads
Administrative Officer	1	Administration
Law Officer	1	Legal matters
Assistant Controller (HQ)	1	Technical matters
Assistant Controller (Net Content)	1	Net content verification
Assistant Controller (Central lab)	1	Charge of Secondary Standard Lab
Assistant Controller (General)	14	District Heads
Assistant Controller (FS)	14	Flying squad
Senior Superintendent	2	Drawing and disbursing Officer (HQ)
Senior Inspector	14	Verification of weights and measures
Senior Inspector (Auto)	3	Verification of Auto/taxi meter
Senior Inspector (Vehicle tank)	1	Verification of vehicle tank

Junior Superintendent	5	Supervising the ministerial staff
Inspector	86	Verification of weights and measures
Technical Assistant	1	verification of working Standards
Head Clerk	4	Office works
Confidential Assistant	1	Assisting Controller
Inspecting Assistant	115	Assist the Enforcement Officers
Office attendant	90	
Driver	32	
Watcher	58	
Watcher cum sweeper	6	
Clerk	37	
Lower division clerk/ typist	14	
Selection grade typist	1	
Senior clerk	36	
Upper division typist	1	
Lower division typist	1	
Attendar	1	
Part time/Casual sweeper	59	
<hr/>		
Total	592	

Field level enforcement activities are done by Inspectors, Senior Inspectors and Assistant Controllers.

Right to Information Act, 2005 – Organisational Setup

District Level :

State Public information Officer	-Assistant Controllers
Assistant Public Information Officer	-Inspectors in all Taluks
Appellate Authority	-Deputy controllers

State Level:

State Public information Officer	-Assistant Controller (HQ),Thiruvananthapuram
Assistant Public Information Officer	-Senior Superintendent
Appellate Authority	-Controller

Details of Public Information Officers

Sl.No.	Position	Designation	Jurisdiction	Phone No
1	2	3	4	5
1.	Appeal Authority Controller Office, Legal Metrology	Controller Legal Metrology Vikas Bhavan Thiruvananthapuram	Controller Office Thiruvananthapuram	0471 2303821
2.	State Public Information Officer, Controller Office	Assistant Controller (HQ) Controller Office Vikas Bhavan Thiruvananthapuram	“	“
3.	Assistant Public Information Officer, Controller Office	Senior Superintendent Controller Office Vikas Bhavan Thiruvananthapuram	“	“
4.	Appeal Authority Legal Metrology Southern Region Thiruvananthapuram	Deputy Controller Legal Metrology Southern Region Mangalasseri lane Kaimanam Pappanamkodu 695018 Thiruvananthapuram	Thiruvananthapuram Kollam Pathanamthitta Alapuzha Kotayam Districts	0471 2495058
5.	State Public Information Officer, O/O Dy.Controller Southern Region Legal Metrology Thiruvananthapuram	Head Clerk O/O Dy.Controller Southern Region Magalasseri lane Kaimanam Pappanamkodu 695018 Thiruvananthapuram	Dy.Controller Office Southern Region	0471 2495058
6.	Assistant Public Information Officer, O/O Dy.Controller Southern Region Legal Metrology Thiruvananthapuram	UD Clerk O/O Dy.Controller Southern Region Mangalasseri Lane kaimanam Pappanamkodu 695018 Thiruvananthapuram	Dy.Controller Office Southern Region	0471 2495058
7.	State Public Information Officer, O/O Asst.Controller Legal Metrology Thiruvananthapuram	Assistant Controller Legal Metrology Mangalasseri Lane kaimanam	Thiruvananthapuram District	0471 2496227

Pappanamkodu 695018
Thiruvananthapuram

8.	Assistant Public Information Officer, O/O Asst..Controller Legal Metrology Thiruvananthapuram	Senior Inspector Legal Metrology Mangalasseri Lane kaimanam Pappanamkodu 695018 Thiruvananthapuram	Thiruvananthapuram District	0471 2496227
9.	State Public Information Officer, O/O Asst..Controller Legal Metrology(FS) Thiruvananthapuram	Assistant Controller(FS) Legal Metrology Mangalasseri Lane kaimanam Pappanamkodu 695018 Thiruvananthapuram	Thiruvananthapuram District	0471 2494752
10.	Assistant Public Information Officer, O/O Asst..Controller Legal Metrology(FS) Thiruvananthapuram	Inspector (FS) Legal Metrology Mangalasseri Lane kaimanam Pappanamkodu 695018 Thiruvananthapuram	Thiruvananthapuram District	0471 2494752
11.	State Public Information Officer, O/O Assistant Controller Legal Metrology Kollam	Assistant Controller Legal Metrology Prathibha Jn, Kadappakada Kollam 691008	Kollam District	0474 2745631
12.	Assistant Public Information Officer, O/O Assistant Controller Legal Metrology Kollam	Senior Inspector Legal Metrology Prathibha jn, Kadappakada Kollam 691008	"	"
13.	State Public Information Officer, O/O Assistant Controller Legal Metrology (FS) Kollam	Assistant Controller(FS) Legal Metrology Prathibha jn, Kadappakada Kollam 691008	"	"
14.	Assistant Public Information Officer, O/O Assistant Controller Legal Metrology (FS) Kollam	Inspector(FS) Legal Metrology Prathibha jn, Kadappakada Kollam 691008	"	"
15.	State Public Information Officer, O/O Assistant Controller Legal Metrology Pathanamthitta	Assistant Controller Legal Metrology Petta Pathanamthitta 689645	Pathanamthitta District	04682 322853
16.	Assistant Public Information Officer, O/O Assistant Controller Legal Metrology Pathanamthitta	Senior Inspector Legal Metrology Petta Pathanamthitta 689645	"	"
17.	State Public Information	Assistant Controller (F.S),	"	8281698035

	Officer,O/O Assistant Controller Legal Metrology(FS) Pathanamthitta	Legal Metrology, Payyanaman P.O. Muringamangalam, Konni Pathanamthitta		
18.	Assistant Public Information Officer, O/O Assistant Controller Legal Metrology(FS) Pathanamthitta	Inspector(FS) Legal Metrology Petta Pathanamthitta 689645	"	"
19.	State Public Information Officer, O/O Assistant Controller Legal Metrology Alapuzha	Assistant Controller Legal Metrology Civil Station Alapuzha 688013	"	0477 2230647
20.	Assistant Public Information Officer,O/O Assistant Controller Legal Metrology Alapuzha	Senior Inspector Legal Metrology Civil Station Alapuzha 688013	"	"
21.	State Public Information Officer, O/O Assistant Controller(FS) Legal Metrology Alapuzha	Assistant Controller(FS) Legal Metrology Civil Station Alapuzha 688013	"	"
	Assistant Public Information Officer, O/O Assistant Controller(FS) Legal Metrology Alapuzha	Inspector(FS) Legal Metrology Civil Station Alapuzha 688013	"	"
22.	State Public Information Officer,O/O Assistant Controller Legal Metrology Kottayam	Assistant Controller Legal Metrology Mini Civil Station Kottayam-686001	Kottayam District	0481 2582998
23.	Assistant Public Information Officer, O/O Assistant Controller Legal Metrology Kottayam	Senior Inspector Legal Metrology Mini Civil Station Kottayam-686001	"	"
24.	State Public Information Officer,O/O Assistant Controller Legal Metrology (FS) Kottayam	Assistant Controller(FS) Legal Metrology Mini Civil Station Kottayam-686001	"	"
25.	Assistant Public Information Officer, O/O Assistant Controller Legal Metrology (FS) Kottayam	Inspector(FS) Legal Metrology Mini Civil Station Kottayam-686001	"	"
26.	Appeal Authority Legal Metrology Central Region	Deputy Controller Legal Metrology Central Region Kakkanadu Ernakulam-682030	Central Region (Ernakulam,Idukki Thrissur,Palakkad Districts)	0484 2428761
27.	State Public Information Officer,O/O Dy.Controller	Head Clerk Legal Metrology	Dy.Controller Office Central Region	"

	Legal Metrology Central Region	Kakkanadu Ernakulam-682030		
28.	Assistant Public Information Officer,O/O Dy.Controller Legal Metrology Central Region	UD Clerk Legal Metrology Kakkanadu Ernakulam-682030	“	“
29.	State Public Information Officer,O/O Assistant Controller Legal Metrology Ernakulam	Assistant Controller Legal Metrology Kakkanadu Ernakulam-682030	Ernakulam District	0484 2423180
30.	Assistant Public Information Officer,O/O Assistant Controller Legal Metrology Ernakulam	Senior Inspector Legal Metrology Kakkanadu Ernakulam-682030	“	“
31.	State Public Information Officer,O/O Assistant Controller Legal Metrology (FS) Ernakulam	Assistant Controller(FS) Legal Metrology Kakkanadu Ernakulam-682030	“	0484 2428772
32.	Assistant Public Information Officer,O/O Assistant Controller Legal Metrology (FS) Ernakulam	Inspector(FS) Legal Metrology Kakkanadu Ernakulam-682030	“	“
33.	State Public Information Officer,O/O Assistant Controller Legal Metrology (Net Content) Ernakulam	Assistant Controller(Net content) Legal Metrology Kakkanadu Ernakulam-682030	Kerala state	0484 2428761
34.	Assistant Public Information Officer,O/O Assistant Controller Legal Metrology (Net Content) Ernakulam	Inspector(Net content) Legal Metrology Kakkanadu Ernakulam-682030	“	“
35.	State Public Information Officer,O/O Assistant Controller Legal Metrology(Central lab) Ernakulam	Assistant Controller(Central Lab) Legal Metrology Kakkanadu Ernakulam-682030	Kerala state	0484 2428771
36.	Assistant Public Information Officer,O/O Assistant Controller Legal Metrology Ernakulam	Inspector(Vertical storage tank-1) Legal Metrology Kakkanadu Ernakulam-682030	“	“
37.	State Public Information Officer,O/O Assistant Controller Legal Metrology Idukki	Assistant Controller Legal Metrology Mini Civil Station, New Block Thodupuzha-685584	Idukki District	0486 2222638

38.	Assistant Public Information Officer,O/O Assistant Controller Legal Metrology Idukki	Senior Inspector Legal Metrology Mini Civil Station, New Block Thodupuzha-685584	“	“
39.	State Public Information Officer,O/O Assistant Controller (FS), Legal Metrology Idukki	Assistant Controller Legal Metrology Mini Civil Station, New Block Thodupuzha-685584	Idukki District	0486 2222638
40.	Assistant Public Information Officer,O/O Assistant Controller (FS), Legal Metrology Idukki	Senior Inspector Legal Metrology Mini Civil Station, New Block Thodupuzha-685584	“	“
41.	State Public Information Officer,O/O Assistant Controller Legal Metrology Thrissur	Assistant Controller Legal Metrology Olarikkara PO Thrissur-680012	Thrissur District	0487 2363612
42.	Assistant Public Information Officer,O/O Assistant Controller Legal Metrology Thrissur	Senior Inspector Legal Metrology Olarikkara PO Thrissur-680012	“	“
43.	State Public Information Officer,O/O Assistant Controller Legal Metrology (FS) Thrissur	Assistant Controller(FS) Legal Metrology Olarikkara PO Thrissur-680012	“	0487 2363615
44.	Assistant Public Information Officer,O/O Assistant Controller Legal Metrology (FS) Thrissur	Inspector(FS) Legal Metrology Olarikkara PO Thrissur-680012	“	“
45.	State Public Information Officer,O/O Assistant Controller Legal Metrology Palakkad	Assistant Controller Legal Metrology Civil station Palakkad-678001	Palakkadu District	0491 2505268
46.	Assistant Public Information Officer,O/O Assistant Controller Legal Metrology Palakkad	Senior Inspector Legal Metrology Civil station Palakkad-678001	“	“
47.	State Public Information Officer,O/O Assistant Controller Legal Metrology(FS), Palakkad	Assistant Controller(FS) Legal Metrology Civil station, Palakkad-678001	“	0491 2505268
48.	Assistant Public Information Officer,O/O Assistant Controller Legal Metrology(FS) Palakkadu	Inspector(FS) Legal Metrology Civil station Palakkadu-678001	“	“
49.	Appeal Authority Legal Metrology Northern Region	Deputy Controller Northern Region Legal Metrology Civil Station	Kozhikode Malappuram Kannur Kasargodu	0495 2371897

	Kozhikode 673020	Wayanad Districts	
50. State Public Information Officer,Dy. Controller Office Kozhikode	Head Clerk Dy.Controller Office Civil station Kozhikode 673020	Dy.Controller Office	"
51. Assistant Public Information Officer,Dy.Controller Office Kozhikode	UD Clerk Dy.Controller Office Civil station Kozhikode 673020	"	"
52. State Public Information Officer,O/O Assstanti Controller Legal Metrology, Kozhikode	Assistant Controller Legal Metrology Civil station Kozhikode 20	Kozhikode District	0495 2374203
53. Assistant Public Information Officer,O/O Assstanti Controller Legal Metrology, Kozhikode	Senior Inspector Legal Metrology Civil station Kozhikodu 20	"	"
54. State Public Information Officer,O/O Assistant Controller Legal Metrology (FS) Kozhikode	Assistant Controller(FS) Legal Metrology Civil Station Kozhikode	"	0495 2371757
55. Assistant Public Information Officer,O/O Assistant Controller Legal Metrology (FS) Kozhikode	Inspector(FS) Legal Metrology Civil station Kozhikode	"	"
56. State Public Information Officer,O/O Assstanti Controller Malappuram	Assistant Controller Legal Metrology Mini Civil station Manjeri 676123	Malappuram District	0483 2766157
57. Assistant Public Information Officer,O/O Assistant Controller Legal Metrology, Malappuram	Senior Inspector Legal Metrology Mini Civil station Manjeri 676123	"	"
58. State Public Information Officer,O/O Assistant Controller Legal Metrology (FS) Malappuram	Assistant Controller(FS) Legal Metrology Mini Civil Station, Manjeri 676123	"	"
59. Assistant Public Information Officer,O/O Assistant Controller Legal Metrology (FS) Malappuram	Inspector(FS) Legal Metrology Mini Civil station ,Manjeri 676123	"	"
60. State Public Information Officer,O/O Assstanti Controller Legal Metrology Kannur	Assistant Controller Legal Metrology,Yogasala Road, Near olacherikavu Kannur-2	Kannur District	0497 2706503
61. Assistant Public Information Officer,O/O Assstanti Controller Legal Metrology	Same as Above	"	"

Kannur				
62.	State Public Information Officer,O/O Assistant Controller Legal Metrology (FS), Kannur	Same as Above	“	0497 2706504
63.	Assistant Public Information Officer,O/O Assistant Controller Legal Metrology(FS) Kannur	Same as Above	“	“
64.	State Public Information Officer,O/O Assstanti Controller Legal Metrology Wayanad	Assistant Controller Legal Metrology Municipal Building Kalppatta 673121	Wayanad District	0493 6 203370
65.	Assistant Public Information Officer,O/O Assstanti Controller Wayanad	Senior Inspector Legal Metrology Municipal Building, Kalpatta-673121	“	“
66.	State Public Information Officer,O/O Assstanti Controller Legal Metrology(Flying squad) Wayanad	Assistant Controller Legal Metrology Municipal Building Kalppatta 673121	Wayanad District	0493 6 203370
67.	Assistant Public Information Officer,O/O Assstanti Controller Legal Metrology(FS) Wayanad	Senior Inspector Legal Metrology Municipal Building, Kalpatta-673121	“	“
68.	State Public Information Officer,O/O Assistant Controller Legal Metrology Kasargod	Assistant Controller Legal Metrology Civil Station Vidyanagar PO Kasargod-671123	Kasargod District	04994 256228
69.	Assistant Public Information Officer,O/O Assistant Controller Legal Metrology Kasargod	Inspector(FS) Legal Metrology Civil Station Vidyanagar PO Kasargod-671123	“	“
70.	State Public Information Officer,O/O Assistant Controller Legal Metrology(Flying squad) Kasargod	Assistant Controller Legal Metrology Civil Station Vidyanagar PO Kasargod-671123	Kasargod District	04994 256228
71.	Assistant Public Information Officer,O/O Assistant Controller Legal Metrology(Flying squad) Kasargod	Inspector(FS) Legal Metrology Civil Station Vidyanagar PO Kasargod-671123	“	“

Services ensuring Consumer Protection

- Taluk Level :- Inspectorates functioning in taluk level to ensure the accuracy of weights and measures and conducting surprise inspections for protecting the interest of consumer.
- District Level:- Assistant controller (General) and Assistant Controller (Flying squad) are conducting verifications and surprise inspections. Also conducting enquiries regarding the complaints.
- State Level:- A complaint cell functioning at state level. In addition to special squads, inspection squads, vigilance squads etc are also functioning .

Details regarding the redressal of Complaints and Immediate Services for the Public

1. Submit complaints directly to the taluk level Inspector
2. Submit complaints directly to District level Assistant Controllers or Flying squad Assistant Controllers
3. Submit complaints to Regional level Deputy Controllers
4. If the complaints are not resolved in the above three levels, approach the vigilance officer through telephone or send a written complaint to him
5. Approach the law officer for the legal advice about departmental matters
6. Approach state public information officers of the department for matters connected with Right to Information Act 2005
7. Complaints can also be registered with the e-mail ID or office telephone of the Controller
E-mail :-clmkerala@gmail.com

Kerala State Right to Service Act, 2012

Services rendered by Legal Metrology Department and the Designated Officers, Appellate authorities and stipulated time limit in respect of such services.

SI No	Name of Service	Designated Officer	Stipulated time limit	1 st Appellate Authority	2 nd Appellate Authority
1	Re-verification and stamping of weight and measures (a) Camp/Office (b) Insitu(at the site of user)	Inspector/ Senior Inspector	Same day. Within 30 working days	Assistant Controller	Deputy Controller
2	Original Verification and Stamping of weight or measure (a) Camp/Office (b) Insitu (at the sight of user) (c) Original verification or Re verification of fuel dispensing stations and weigh bridges	Assistant Controller	Same day. Within 30 working days. Within 30 working days	Deputy Controller	Controller
3	Registration of manufacturer/packer	Controller	Within 60 working days	Secretary, Consumer affairs Dept	Chief Secretary
4	Licensing of Manufacturer/ Repairer/Dealer	Controller	Within 60 working days	Secretary, Consumer affairs Dept	Chief Secretary
5	Renewal of License of repairer/dealer/manufacturer	Assistant Controller	Within 30 working days	Deputy Controller	Controller
6	Alteration in registration certificates issued to Manufacturer/packer	Controller	Within 60 working days	Secretary, Consumer affairs Dept	Chief Secretary
7	Alteration of repair, dealer, manufacturing Licenses	Controller	Within 60 working days	Secretary, Consumer affairs Dept	Chief Secretary
8	Issue of duplicate repair,	Controller	Within 15	Secretary,	Chief

	dealer, manufacturing Licenses		working days	Consumer affairs Dept	Secretary
9	Complaints on Contravention of Legal Metrology Act and Rules received by Inspector/Senior Inspector	Inspector/Senior Inspector	Within 30 working days	Assistant Controller	Deputy Controller
10	Complaints on Contravention of Legal Metrology Act and Rules received by Assistant Controllers	Assistant Controleer	Within 30 working days	Deputy Controller	Controller

Address and Telephone Numbers for Registering Consumer Complaints

SI No.	Name of Office	Jurisdiction	Address	Phone No
1	Controller Office	Kerala State	Vikas Bhavan, Thiruvananthapuram Pin- 695033	0471 2303821
2	Deputy Controller	Southern Region (Thiruvananthapuram, Kollam, Pathanamthitta, Kottayam, Alapuzha Dist)	Mangalasseri Lane, Kaimanam, Pappanamkod PO Thiruvananthapuram 695018	0471 2495058
3	Assistant Controller (Flying squad)	Thiruvananthapuram Dist.	"	0471 2494752
4	Assistant Controller	Thiruvananthapuram Dist.	"	0471 2496227
5	Senior Inspector	Thiruvananthapuram Taluk	"	0471- 2496227
6	Senior Inspector (Auto)	Thiruvananthapuram Taluk	"	0471- 2496227
7	Inspector Circle-2	Thiruvananthapuram Taluk	"	0471- 2496227
8	Inspector Circle-1	Neyyattinkara Taluk	Civil Station, Nayyattinkara-695121	0471 2224710
9	Inspector Circle-2	Neyyattinkara Taluk	"	"
10	Inspector, Nedumangad	Nedumangad Taluk	Mancha, Nedumangad 695541	0472 2803965
11	Inspector, Attingal	Attingal Taluk	Mini Civil Station, Attingal-695105	0470 2625499
12	Assistant Controller (Flying squad)	Kollam Dist	KMC 3/408, Prathibha Jn. Kadappakkada, kollam- 691008	0474 2745631
13	Assistant Controller	Kollam Dist	"	"
14	Senior Inspector	Kollam Taluk	"	"
15	Inspector Circle-2	Kollam Taluk	"	"
16	Inspector Karunagapally	Karunagapally Taluk	Padayanar south, Karunagapally 690518	0476 2631231

17	Inspector Kottarakara	Kottarakara Taluk	XVI/466, Kizhackerara T B Jn, Kottarakkara 691506	0474 2453330
18	Inspector Punalur	Pathanapuram Taluk	Near Bharath matha ITC, Punalur-691305	0475 2220185
19	Inspector Kunnathur	Kunnathur Taluk	Kunnathoor, Bharanikavu, Sasthamkottah 690521	0476 2834499
20	Assistant Controller (Flying squad)	Pathanamthitta Dist	Muringamangalam, Payyanaman P.O., Konni, Pathanamthitta- 689692	8281698035
21	Assistant Controller	Pathanamthitta Dist	Petta, Pathanamthitta- 689645	0468-2322853
22	Senior Inspector	Kozhenchery Taluk	"	"
23	Inspector Mallapally	Mallapally Taluk	Musarikkavala, Mallapally 689594	0469 2785064
24	Inspector Adoor	Adoor Taluk	Revenue Tower, Adoor 691523	0473 4 221749
25	Inspector Ranni	Ranni Taluk	Thottamon, Ranni 689672	0473 5223194
26	Inspector Thiruvalla	Thiruvalla Taluk	Revenue Tower, Thiruvalla 689101	0469 2636525
27	Assistant Controller (Flying squad)	Alapuzha Dist	Civil Station, Thathampally P.O., Alappuzha-688013	0477 2230647
28	Assistant Controller	"	"	"
29	Senior Inspector	Ampalapuzha Taluk	"	"
30	Inspector Chengannur	Chengannur Taluk	Mini Civil station, Chengannur 689121	0479 2457270
31	Inspector Mavelikkara	Mavelikkara Taluk	Mini Civil Station, Mavelikkara - 690101	0479 2309568
32	Inspector Karthikapally	Karthikapally Taluk	Rajavalsam Buildings, Opp.Govt.BHS, Kacheri Junction, Harippad- 695014	0479 2418031
33	Inspector Kuttanadu	Kuttanadu Taluk	Thekkekkara, Makkombu, Kuttanadu 688503	0477 2703474
34	Inspector Cherthala	Cherthala Taluk	Mini Civil Station, Cherthala - 688524	0478 2818741
35	Assistant Controller (Flying squad)	Kottayam Dist	Mini Civil Station, Kottayam 686001	0481 2582998
36	Assistant Controller	"	"	"
37	Senior Inspector	Kottayam Taluk	"	"

38	Inspector Circle-2	Kottayam Taluk	"	"
39	Inspector Pala	Meenachal Taluk	Chethimattom, Pala 686575	0482 2213860
40	Inspector Vaikom	Vaikom Taluk	Vadakkennada, Kochalum chuvadu, Vaikom 686141	0482 9214140
41	Inspector Kanjirapally	Kanjirapally Taluk	KVMS Road, Ponkunnam 686506	04828 225423
42	Inspector Changanasseri	Changanasseri Taluk	Revenue Tower, 4 th Floor, Changanasseri 686101	0481 2412155
43	Assistant Controller	Idukki Dist	Mini Civil Station New Block, Thdupuzha 685584	04862 222638
44	Assistant Controller (FS)	"	"	"
45	Senior Inspector	Thodupuzha Taluk	"	"
46	Inspector Munnar	Devikulam Taluk	Near KSRTC Bus Stand, Munnar 685612	0486 5232634
47	Inspector Kattappana	Udumpumchola Taluk	Vellayamkudi Kattappana-685515	04868 251197
48	Inspector Peerumedu	Peerumedu Taluk	Near Police Station, Peerumedu, Idukki Dist - 685531	04869 233084
49	Deputy Controller	Central Region (Ernakulam, Idukki, Thrissur, Palaghat Dist)	Legal Metrology Bhavan, Kakkanadu, Ernakulam 682030	0484 2428761
50	Assistant Controller (Flying squad)	Ernakulam Dist.	"	0484 2428772
51	Assistant Controller	Ernakulam Dist.	"	0484 2423180
52	Senior Inspector	Kanayannur Taluk	"	"
53	Inspector Circle-2	"	"	"
54	Assistant Controller (Central Lab)	Kerala State	"	0484 2428771
55	Senior Inspector(Auto)	Ernakulam Corporation.	"	"
56	Senior Inspector (Vehicle Tank)	Ernakulam	"	"
57	Inspector (VST-1)	"	"	"
58	Inspector (VST-2)	"	"	"
59	Inspector Kochi	Kochi Taluk	13/482E1, Saramariyam Building, Near St.Luke Hospital,Chullikkal 682005	0484 2227219

60	Inspector, Aluva	Aluva Taluk	Mini Civil Station, Aluva Main 683101	0484 2621746
61	Inspector, North Paravur	Paravur Taluk	Mini Civil Station, Kacherippadi, Paravur Main 683613	0484 2444676
62	Inspector Muvattupuzha	Muvattupuzha Taluk	Mini Civil Station, Vazhapilli, Mulavur PO Muvattupuzha - 686669	0485 2812995
63	Inspector, Kothamangalam	Kothamangalam Taluk	Nellimattom PO, Kothamangalam 686693	0485 2859569
64	Inspector, Perumbavur	Perumbavur Taluk	Mini Civil Station, Perumbavur 683542	0484 2596496
65	Assistant Controller (Flying squad)	Thrissur Dist.	Leegal Metrology Bhavan, Olarikkara, Pullazhi PO, Thrissur - 680012	0487 2363615
66	Assistant Controller	"	"	0487 2363612
67	Senior Inspector	Thrissur Taluk	"	"
68	Inspector Circle-2	"	"	"
69	Inspector (Water Meter)	Thrissur Dist.	"	"
70	Inspector Circle-1	Mukundapuram Taluk	Civil Station, Iringalakuda, 680121	0480 2833744
71	Inspector Circle-2	"	"	"
72	Inspector, Wadakkamchery	Thalapilli Taluk	Govt. Office Complex, Opp. Police Station, Wadakkamcheri 680582	0488 4234205
73	Inspector, Kodungallur	Kodungallur Taluk	Civil Station, Kodungallur - 680664	0480 2809065
74	Inspector, Chavakkadu	Chavakkadu Taluk	Civil Station, Chavakkadu 680506	0487 2502208
75	Assistant Controller (Flying squad) Palakkad	Palakkad Dist.	Civil Station, Palakkad - 678001	0491 2505268
76	Assistant Controller, Palakkad	"	"	"
77	Senior Inspector, Palakkad	Palakkad Taluk	"	"
78	Inspector Circle-1, Ottappalam	Ottappalam Taluk	Mini Civil Station, Kanniyapuram, Ottappalam 679104	0466 2249796
79	Inspector Circle-2	"	"	"
80	Inspector, Alathur	Alathur Taluk	Puthiyangam PO, Alathur 678545	0492 2225785

81	Inspector, Chittur	Chittur Taluk	Mini Civil Station, Chittoor- 678101	0492 3223344
82	Inspector, Mannarkad	Mannarkad Taluk	Mini Civil Station, Kodathipadi, Mannarkadu 678582	04924 226671
83	Assistant Controller (Flying squad), Malappuram	Malappuram Dist.	Mini Civil Station, Kacheripadi, Manjeri, Malappuram 676121	0483 2766157
84	Assistant Controller, Malappuram	"	"	"
85	Senior Inspector	Eranadu Taluk	"	
86	Inspector Circle-2	"	"	
87	Inspector Circle-1, Tirur	Tirur Taluk	Block Panchayath Office Compound, Thekkumuri PO, Tirur 676105	0494 2430101
88	Inspector Circle-2	"	"	"
89	Inspector, Ponnani	Ponnani Taluk	Kodathipadi, Ponnani PO,Ponani 679583	0494 2665434
90	Inspector, Perinthalmanna	Perinthalmanna Taluk	Near randam kodathi Perinthalmanna 679322	04933 224857
91	Inspector Nilambur	Nilambur Taluk	Jyothippad, Nilambur PO, 679329	04931 223114
92	Inspector Tirurangadi	Tirurangadi Taluk	Mini Civil Station (First floor), Chemmad, Tirurangadi- 676306	0494 2464445
93	Deputy Controller	Northern Region (Malappuram, Kozhikodu,Wayanad, Kannur, Kasaragodu Dist)	Civil Station, B Block, Vth Floor, Kozhikodu 673020	0495 2371897
94	Assistant Controller (Flying squad)	Kozhikodu Dist.	"	0495 2371757
95	Assistant Controller	Kozhikodu District	"	0495 2374203
96	Senior Inspector	Kozhikodu Taluk	"	"
97	Senior Inspector (Auto)	Kozhikodu Corporation	"	"
98	Inspector Circle-2	Kozhikodu Taluk	"	"
99	Inspector Circle-3	"	"	"
100	Inspector Circle-4	"	"	"

101	Inspector Circle-1	Vadakara Taluk	Kulam Bazar, Vadakara 673701	0497 2524441
102	Inspector Circle-2	"	"	"
103	Inspector Circle-1	Koylandy Taluk	Bappancod Jn, Near New Bus stand, Dream Mall, Koylandy 673305	0496 2623032
104	Inspector Circle-2	"	"	"
105	Assistant Controller, Wayanad	Wayanad Dist.	Municipal Building, Kalpatta 673121	0493 6203370
106	Assistant Controller (FS)	Wayanad Dist.	Municipal Building, Kalpatta 673121	0493 6203370
107	Senior Inspector	Vaithiri Taluk	"	"
108	Inspector Mananthavadi	Mananthavadi Taluk	Mini Civil Station, Mananthavadi	04935 244863
109	Inspector Sulthanbathery	Sulthanbathery Taluk	Meenangadi PO, 673591	04936 246395
110	Assistant Controller (Flying squad) Kannur	Kannur District	TPW-II-293/A (TPW II, 139), Near Ollassery Kavu, Yogasala Road, Kannur-670002	0497 2706504
111	Assistant Controller	Kannur District	"	0497 2706503
112	Senior Inspector	Kannur Taluk	"	"
113	Inspector Circle-2	"	"	"
114	Inspector Circle-1	Thalasseri Taluk	Mini Civil Station, Thalasseri	0490 2325621
115	Inspector Circle-2	"	"	"
116	Inspector Circle-1	Thaliparambu Taluk	Civil Station, Thaliparamba 670141	0460 2200586
117	Inspector Circle-2	"	"	"
118	Assistant Controller, Kasargod	Kasaragod Dist	Civil Station, Vidyanagar PO, Kasaragodu 671123	04994 256228
119	Assistant Controller(FS), Kasargod	Kasaragod Dist	Civil Station, Vidyanagar PO, Kasaragodu 671123	04994 256228
120	Senior Inspector	Kasaragodu Taluk	"	"
121	Inspector Circle-2	"	"	"
122	Inspector Kanjangad	Hosdurg Taluk	Mini Civil Station, Kanjangad 671315	0467-220103
123	Assistant Controller (Net Content)	Kerala State	Leegal Metrology Bhavan, Kakkanadu, Ernakulam 682030	0484 2428761

OFFENCES

The following are Offences under Legal Metrology Act and Rules, which are Punishable.

1. Use of non standard weight or measure
2. Alteration of weight or measure
3. Manufacture or sale of non standard weight or measure
4. Making any transaction, deal or contract in contravention of the prescribed standards
5. Quoting or publishing etc of non standard units
6. Transactions in contravention of standard weight or measure
7. Non production of documents for verifications inspections
8. Failure to get model approval certificate of weights or measure submitted
9. Use of unverified weight or measure
10. Sale or delivery of commodities etc by non standard weight or measure or number
11. Rendering services by non standard weight or measure or number
12. Selling etc of non standard packages
13. Non registration by importer of weights or measures
14. Import of non standard weights or measures
15. Obstructing any Legal Metrology Officer from exercising his powers or discharging his functions
16. Giving false information or false return
17. Counterfeiting seals specified or under the Legal Metrology Act
18. Manufacture of weight or measure without license
19. Repair sale etc of weight or measure without license
20. Tampering with any license issued or renewed under Legal Metrology Act or Rules
21. Selling Packaged commodities exceeding the Maximum Retail Price
22. Tampering declarations including MRP on the packages
23. Sale/exhibition for sale/ keeping for sale etc of packages without mandatory declarations such as
 - (a) The name and address of the manufacturer/Packer/Importer.
 - (b) The common or generic name of the commodities contained in the packages.
 - (c) Net quantity contained in the package.
 - (d) Month and year in which the commodity is packed.
 - (e) Retail sale price of the package inclusive of all taxes.
 - (f) Dimensions of the commodities contained in the package.
 - (g) Name, address, telephone no. and e-mail address (if available) of the person who can be or the office which can be contacted in case of consumer complaints.
24. Non maintaining of electronic weighing machines of at least class III accuracy with smallest division 1g with facility to issue a printed receipt in the prominent place of the premises for the benefit of consumer by the trader who comes under VAT or TOT
25. Other offences coming under the Legal Metrology Act 2009 and Rules made there under

Offences and Penalties as per Legal Metrology Act 2009

Section violated	Offence	Penal Section	First Offence		Second Offence	
			Imprisonment	Fine	Imprisonment	Fine
1	2	3	4	5	6	7
8(3)	Use of non standard weight or measure	25		25000	6 months	25000
26	Alteration of weight or measure	26		50000	6 to 12 months	50000
8(4)	Manufacture or sale of non standard weight or measure	27		20000	3 years	20000
10	Making any transaction,deal or contract in contravention of the prescribed standards	28		10000	1 year	10000
11	Quoting or publishing, etc of non standard units	29		10000	1year	10000
12	Demanding or receiving any article,thing or service in excess or less than the quantity specified by contract or agreement	30		10000	1 year	10000
17	Manufactures, Dealers, Repairs of weights and measures to maintain records and registers	31		5000	1 year	5000
32	Failure to get model approved	32		20000	1 year	20000
24	Use of unverified weight or measure	33		2000 to 10000	1 year	10000
34	Delivery of commodities etc by non standard weight or measure	34		2000 to 5000	3 to 12 months	5000

35	Rendering services by non standardweight, measure or number	35		2000 to 5000	3 to 12 months	5000
18(1)	Selling etc of non standard Packages	36(1)		25000	1 year	50000 to 100000
18(1)	Manufactures etc packaged commodity with error in net quantity	36(2)		10000 to 50000	1 year	100000
38	Non registration by Importer of weight or measure	38		25000	6 Months	25000
39	Import of non standard weight or measure	39		50000	1 year	50000
40	Obstructing Legal Metrology officers	40	2 years		5 years	
41	Giving false information and false return	41		5000	6 months	5000
43	verification in contravention of Act and Rules	43	1 year	10000	1 year	10000
44	Counterfeiting of seals, etc	44	6 to 12 months		6 months 5 years	
23	Manufacture of weight and measure without licence	45		20000	1 year	20000
23	Repair,sale,etc of weight and measure without licence	46		5000	1 year	5000
47	Tampering with licence	47	1 year	20000	1 year	20000

<u>Compounding Fee For Various Offences</u>				
Sl No.	Section violated	Offence	Penal Section	Compounding Fee
	1	2	3	4
1	8(3)	Use of non standard weight or measure	25	5000
3	8(4)	Manufacture or sale of non standard weight or measure	27	4000
4	10	Making any transaction, deal or contract in contravention of the prescribed standards	28	2000
5	11	Quoting or publishing, etc of non standard units	29	2000
6	12	Demanding or receiving any article, thing or service in excess or less than the quantity specified by contract or agreement	30	5000
7	17	Non production of documents	31	1000
9	24	Use of unverified weight or measure	33	5000
10	34	Delivery of commodities etc by non standard weight or measure	34	2000
11	35	Rendering services by non standard weight, measure or number	35	2500
12	18(1)	Selling etc of non standard Packages	36(1)	5000
13	18(1)	Manufactures etc packaged commodity with error in net quantity	36(2)	10000
20	23	Manufacture of weight and measure without license	45	5000
21	23	Repair, sale etc of weight and measure without license	46	2500
22	47	Tampering with license	47	5000

Weights and Measures to be verified and stamped once in a year

1. Class I, II, III, IIII Electronic Balances
2. Peg Measure
3. Platform Balances
4. Weigh Bridges
5. Dispensing Pumps
6. Vehicle tanks

Weights and Measures to be verified and stamped once in Two years

1. Beam Scales
2. Counter Balances
3. All types of weights
4. All types of Measures(Conical, Dip, Pouring etc)
5. Length Measures

Weights and Measures to be verified and stamped once in Five years

1. Vertical Storage tanks

Fee Payable for verification and stamping of weights and measures and weighing measuring Instruments

(As per order No. **GO(P) No-44/18/Fin Dt-17/03/2018** Government of Kerala has enhanced the schedule of verification fee and other fee)

(1) .Weights

(a). Bullion Weights		(b). Carat Weights		
Denomination	Fee per piece RS	Denomination	Fee per piece RS	
10 kg	50	100 g (500 c)	35	
5 kg	35	40 g (200C)	35	
2 kg	35	20 g (100 c)	35	
1 kg	35	10 g (50 c)	35	
500 g	25	4 g (20 c)	35	
200 g	25	2 g (10 c)	35	
100 g	25	1 g (5 c)	35	
50 g	25	400 mg (2 c)	35	
20 g	25	200 mg (1 c)	35	
10 g	25	100 mg (.5 c)	35	
5 g	25	40 mg (.2 c)	35	
2 g	25	20 mg (.1 c)	35	
1 g	25	10 mg (.05 c)	35	
500mg	20	4 mg (.02 c)	35	
200 mg	20	2 mg (.01 c)	35	
100 mg	20	1 mg (.0005 c)	35	
50 mg	20			
20 mg	20			
10 mg	20			
5 mg	20			
2 mg	20			
1 mg	20			
c. Cylindrical knob type weights		(d). Sheet Metal weights		
Denomination	Fee per piece RS	Denomination	Fee per piece RS	
10 kg	35	500 mg	20	

5kg	35	200 mg	20	
2 kg	25	100 mg	20	
1kg	15	50 mg	20	
500 g	10	20mg	20	
200 g	10	10 mg	20	
100 g	10	5 mg	20	
50 g	10	2 mg	20	
20 g	10	1mg	20	
10 g	10			
5 g	10			
2 g	10			
1 g	10			

(e).Iron Hexagonalweights,knob type weights and parallelopiped weights

Denomination	Fee per piece RS	Denomination	Fee per piece RS	
50 kg	40	200 g	10	
20 kg	35	100 g	10	
10 kg	35	50 g	10	
5 kg	35	20 g	10	
2 kg	25	10 g	10	
1 kg	15	2 g	10	
500 g	10	1 g	10	

2.Capacity Measures

Denomination	Fee per piece RS	Denomination	Fee per piece RS
100 Litre and above	Rs 80 for first 100 l+Rs.15for every additional 100l or part ther of subject to a maximum of Rs.7875.		
50 l	80	100 ml	15
20 l	35	50 ml	15
10 l	35	20 ml	15
5 l	15	10 ml	15
2 l	15	5 ml	15
1l	15	2 ml	15

500ml	15	1 ml	15
200 ml	15		
3. Length Measures			
(a). Non Flexible		(b) Fabric/Plastic/woven/steel tapes	
Denomination	Fee per piece RS	Accuracy Class	Fee per piece RS
2 m	25	Class - I	15
1 m	25	Class - II	10
0.5 m	35	Class - III	10
1m graduated at every cm	45		
0.5 m graduated at every cm	45		
(c). Folding Scales		(d). Surveying chain	
1 m	15	30 m	160
0.5 m	15	20 m	160
4. Beam Scale Class A & B			
Denomination	Fee per piece RS	Denomination	Fee per piece RS
200 kg	630	10 kg	240
100 kg	475	5 kg	160
50 kg	240	2 kg	160
20 kg	240	1 kg	160
		500g and below	95
5. Beam Scale Class C & D			
Denomination	Fee per piece RS	Denomination	Fee per piece RS
1000 kg	315	20 kg	35
500 kg	315	10 kg	35
300 kg	315	5 kg	25
200 kg	160	2 kg	25
100 kg	160	1 kg	25
50 kg	35	500g and below	15

6. Non Automatic Weighing Instruments Mechanical (Analogue) Class III & IV

Denomination	Fee per piece RS	Denomination	Fee per piece RS
400 t	5250	1500 kg	475
300 t	3940	1000 kg	475
200 t	3940	500 kg	475
150 t	2625	300 kg	315
100 t	2625	250 kg	315
80 t	2625	200 kg	160
60 t	2625	150 kg	160
50 t	22625	100 kg	160
40 t	2625	50 kg	160
30 t	2625	30 kg	160
25 t	2625	25 kg	95
20 t	2625	20 kg	95
15 t	2625	15 kg	50
10 t	1575	10 kg	50
5 t	790	5 kg	50
3 t	630	3 kg	50
2 t	630	2 kg	50
		1 kg	25
		500 g and below	25

7. Non Automatic Weighing Instruments Mechanical (Electronic) Class III & IV

Denomination	Fee per piece RS	Denomination	Fee per piece RS
400 t	5250	1500 kg	395
300 t	3940	1000 kg	395
200 t	3940	500 kg	395
150 t	2625	300 kg	395
100 t	2625	250 kg	395
80 t	2625	200 kg	315
60 t	2625	150 kg	315
50 t	2625	100 kg	315

40 t	2625	50 kg	315
30 t	2625	30 kg	315
25 t	2625	25 kg	315
20 t	2625	20 kg	160
15 t	2625	15 kg	160
10 t	1575	10 kg	160
5 t	1575	5 kg	160
3 t	790	3 kg	160
2 t	790	2 kg	160
		1 kg	160
		500 g and below	160
8. Non Automatic Weighing Instruments Electronic Class I & II			
Denominations			Rs
Exceeding 50 t			3940
Not exceeding 50 t but exceeding 10 t			2625
Not exceeding 10 t but exceeding 1 t			1575
Not exceeding 1 t but exceeding 50 kg			790
Not exceeding 50 kg but exceeding 10 kg			395
Not exceeding 10 kg			315
9. Automatic Weighing Instruments			
Denominations			Rs
Exceeding 100 t			5250
Not exceeding 100 t but exceeding 50 t			3940
Not exceeding 50 t but exceeding 10 t			2625
Not exceeding 10 t but exceeding 1 t			1575
Not exceeding 1 t but exceeding 50 kg			790
Not exceeding 50 kg but exceeding 10 kg			395
Not exceeding 10 kg			315

10. Volumetric Measuring Instruments			
Denominations			Rs
(a) Dispensing pump, each pump			1575 per unit
(b) Totalizing counter			790 per unit
(c) Other instruments exceeding 100 litre			Total fee of the instrument is:- (i)if less than or equal to Rs.1260 then; Rs.790 for the 1 st 100 litres plus Rs.395 for every additional 100 litres or part thereof (ii) if morethan Rs.1260 and less than or equal to Rs.11415; the Rs.660 for the 1 st 100 litres plus Rs.330 for every additional 100 litres or part thereof (iii) if morethan Rs.11415; then Rs.605 for the 1 st 100 litres plus Rs.305 for every additional 100 litres or part thereof subject to a maximum of Rs.13125
Not exceeding 100 lit but exceeding 50 lit			790
Not exceeding 50 lit but exceeding 20 lit			395
Not exceeding 20litre			315
11. Flow Meter			
Denomonations			Rs
Flow rate up to 100 litre/minute			2625
Above100 l/m to 500 l/m			3940
Above 500 l/m			6565

12. Linear Measuring Instruments			
Denomonations			Rs
Auto Rickshaw/Taxi meter			160
Other Meters		<p>The total fee of the instrument is;- If less than or equal to Rs.1260 then; Rs.80 for the 1st 100 litres plus Rs.10 for every additional 100 litres or part thereof</p> <p>(ii) if more than or equal to Rs.1260 then; Rs.70 for the 1st 100 litres plus Rs.10 for every additional 100 litres or part thereof subject to a maximum of Rs.10500</p>	
13. Clinical Thermometer/Thermometer		15 per unit	
14. Water Meter		40 per unit	
15.Peg Measure			
Denomonations			Rs
30 ml			80
60 ml			80
100 ml			80
16. CNG Dispensers		Rs.1050.00 per unit	
17. LPG Dispensers		Rs.1050.00 per unit	
18.Counter Machines			
Capacity			Rs
Upto 1 Kg			25
Above 1Kg to 10 kg			35
Above 10 kg			80

If a weight or measure is presented to the Legal Metrology Officer for reverification after expiry of the validity of the stamp, an additional fee at half the rates of the fees shall be payable for every quarter of the year or part thereof.

If anyone uses or keeps for use unverified weights or measures shall be punished with a compounding fee in addition to the additional fee.

SCHEDULE X
[See Rule-14, (4)]
GOVERNMENT OF KERALA

User fee for verification and stamping of weights/measures

		Fees w.e.f. 01/10/14 as per GO(P) No.409/14/Fin dt.23/09/14	Enhanced w.e.f 01-04-2018 as per GO(P) No-44/18/Fin Dt-17/03/2018
1	VEHICLE TANK	The total user fee for the vehicle tank	The total user fee for the vehicle tank
		(i) If less than Rs.10 then user fee is Rs.5 per 100 litre	(i) If less than Rs.15 then user fee is Rs.10 per 100 litre
		(ii) If more than Rs.10 and less than or equal to Rs.1200 then user fee is Rs.7.50 per 100 litre	(ii) If more than Rs.15 and less than or equal to Rs.1260 then user fee is Rs.10 per 100 litre
		(iii) if more than Rs.1200 and less than or equal to Rs.10870 then user fee is Rs.6.25 per 100 litre	(iii) if more than Rs.1260 and less than or equal to Rs.11415 then user fee is Rs.10 per 100 litre
		(iv) if more than Rs,10870 then user fee is Rs.5.75 per 100 litre	(iv) if more than Rs.11415 then user fee is Rs.10 per 100 litre
2	WEIGH BRIDGE	Rs.5000 per unit	Rs.5250 per unit

		Fees w.e.f. 01/10/14 as per GO(P) No.409/14/Fin dt.23/09/14	Enhanced w.e.f 01-04-2018 as per GO(P) No-44/18/Fin Dt-17/03/2018
1	Fee for duplicate of verification certificate	Rs100/-	Rs.105/-
2	Fee for restamping after fare revision of Taxi/Auto fare meter	Rs.30/-	Rs.35/-

See Rule 25(2)

1	Fee for appeal to Government	Rs.500/-	Rs.525/-
2	Fee for appeal to Controller	Rs.200/-	Rs.210/-

	Fees w.e.f. 01/10/14 as per GO(P) No.409/14/Fin dt.23/09/14	Enhanced w.e.f 01-04-2018 as per GO(P) No-44/18/Fin Dt-17/03/2018	
Licencing and renewal fees to be paid by manufactures/repairers/dealers of weights and measures			
1	Issue of licence/renewal of licence to		
	(i) Manufacturer	Rs.5000/- per year	Rs.5250/- per year
	(ii) Repairer	(i) Rs.5000/- per year (including electronic equipments)	(i) Rs.5250/- per year (including electronic equipments)
		(ii) Rs.1000/- per year (excluding electronic equipments)	(ii) Rs.1050/- per year (excluding electronic equipments)
	(iii) Dealers	Rs.5000/- per year	Rs.5250/- per year
2	Alteration of licence	Rs.500/-	Rs.525/-
3	Issue of duplicate licence	Rs.250/-	Rs.265

Compounding fee

Information to the Consumer

Every consumer is a valued entity for the Department, so all the consumers are advised to be more vigilant and play active role in forcing the Department for timely action on the violations detected by them while in the market. When the consumers expect from the Department for prompt action on the issues raised by them, Department also wants a similar reciprocation from the consumer while making purchases of any item, the transaction which is governed by Legal Metrology Act 2009. So the request to the public is

1. Please participate in classes and seminars in connection with consumer protection and become aware of your rights
 2. Extend your support and participation in the day to day functioning of the department for the effective enforcement of Legal Metrology legislation to protect consumer in a better way
 3. If any discrepancy or malpractice regarding the Act and Rules of Legal Metrology is noticed by the public, Please inform the matter to the authority concerned
 4. Suggestions and complaints regarding the functioning of the department may be intimated to the authority concerned
-